



**SGT UNIVERSITY**  
**SHREE GURU GOBIND SINGH TRICENTENARY UNIVERSITY**  
**(UGC Approved)**  
Gurugram, Delhi-NCR  
Budhera, Gurugram-Badli Road, Gurugram (Haryana) – 122505 Ph. : 0124-2278183, 2278184, 2278185

# Faculty of Commerce & Management

## Structured Student Feedback Analysis Report 2020-21

Registrar  
SGT University  
Budhera, Gurugram





# SGT UNIVERSITY

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## Overview

Shree Guru Gobind Singh Tricentenary (SGT) University, Gurugram stress upon continuous improvement of its teaching-learning as well as other academic process and policies.

SGT University, every year, rolls out a Structure Feedback Survey for its all stakeholders on the various parameters of teaching-learning and other academic processes to assess the quality of the aforesaid parameters & processes of the university for its continuous improvement.

The Structure Feedback Survey for the students was conducted by the Internal Quality Assurance Cell for the academic session 2020-21 and a detailed report and its analysis of the same is given hereunder as an overview of the survey.

  
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Budhera, Gurugram



## Questionnaire

S. No.	Question
1	Practicals/Labs are given equal importance?
2	The practicals/lab experiments enhanced understanding of concepts of theory?
3	Course content enhances technical skills to face the industry?
4	Content of course is based on industry needs and demands?
5	Adequate reference books are available in Library?
6	Appropriate reference material (print & online) is provided?
7	Teaching methods encourage your participation in learning?
8	Teacher is responsive to students needs and problems?
9	The teacher's ability in explaining areas of confusion?
10	Overall environment in the class is conducive to learning?
11	The contents of syllabus were appropriately sequenced?
12	The course content stimulated your interest in the subject area?
13	Syllabus was covered well within time?
14	Tests and examinations are conducted well within time?
15	The sequence of internal/ sessional examinations is helpful in covering the whole course content?
16	Rate your experience with the inclusion of Objective type Questions in the Exam paper?
17	Rate your satisfaction with the examination and evaluation pattern of the university?

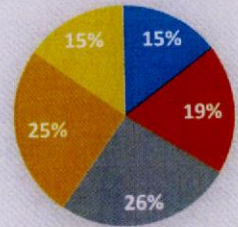
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## Analysis

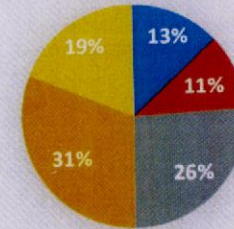
Total Number of Responses- 319

Q1: Practicals/Labs are given equal importance



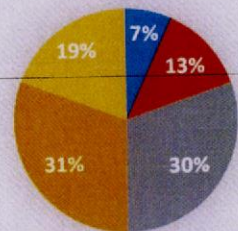
■ Poor ■ Fair ■ Good ■ Very Good ■ Excellent

Q2: The practicals/lab experiments enhanced understanding of concepts of theory



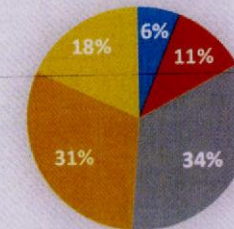
■ Poor ■ Fair ■ Good ■ Very Good ■ Excellent

Q3: Course content enhances technical skills to face the industry



■ Poor ■ Fair ■ Good ■ Very Good ■ Excellent

Q4: Content of course is based on industry needs and demands

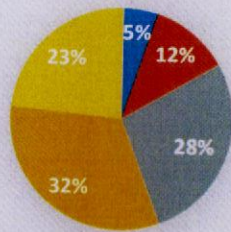


■ Poor ■ Fair ■ Good ■ Very Good ■ Excellent

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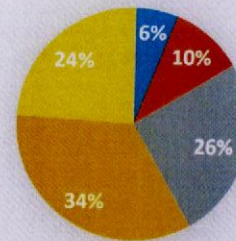


**Q5: Adequate reference books are available in Library**



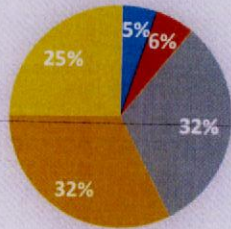
■ Poor ■ Fair ■ Good ■ Very Good ■ Excellent

**Q6: Appropriate reference material (print & online) is provided**



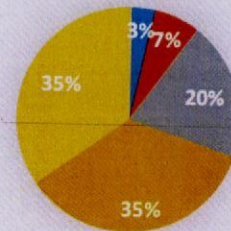
■ Poor ■ Fair ■ Good ■ Very Good ■ Excellent

**Q7: Teaching methods encourage your participation in learning**



■ Poor ■ Fair ■ Good ■ Very Good ■ Excellent

**Q8: Teacher is responsive to students needs and problems**

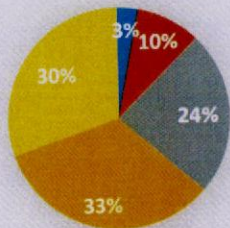


■ Poor ■ Fair ■ Good ■ Very Good ■ Excellent

  
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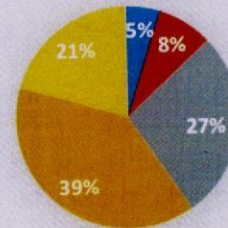


Q9: The teacher's ability in explaining areas of confusion



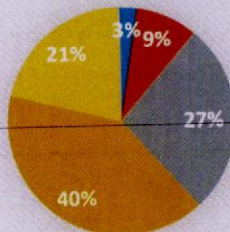
■ Poor ■ Fair ■ Good ■ Very Good ■ Excellent

Q10: Overall environment in the class is conducive to learning



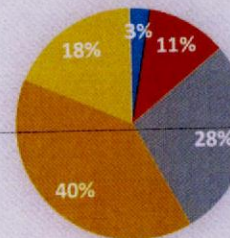
■ Poor ■ Fair ■ Good ■ Very Good ■ Excellent

Q11: The contents of syllabus were appropriately sequenced



■ Poor ■ Fair ■ Good ■ Very Good ■ Excellent

Q12: The course content stimulated your interest in the subject area

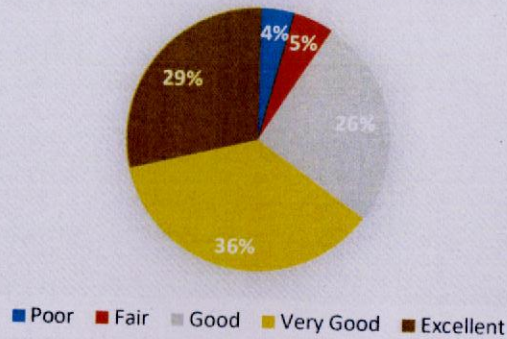


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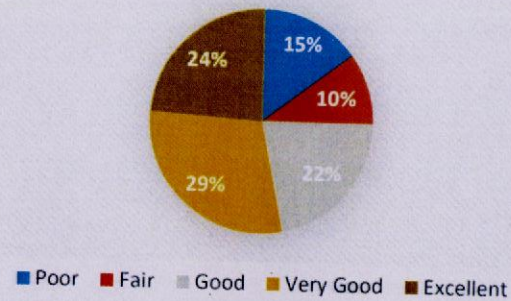
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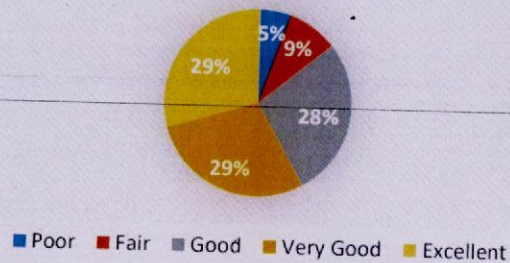
Q13: Syllabus was covered well within time



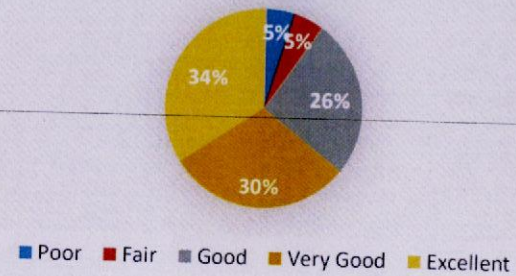
Q14: Tests and examinations are conducted well within time



Q15: The sequence of internal/ sessional examinations is helpful in covering the whole course content

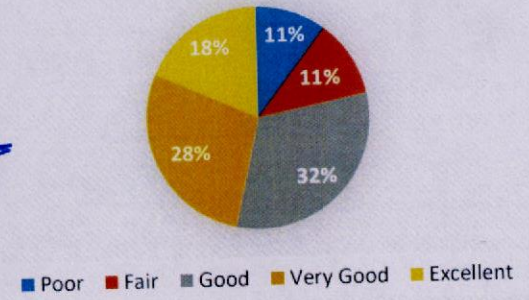


Q16: Rate your experience with the inclusion of Objective type Questions in the Exam paper





Q17: The course content stimulated your interest in the subject area



Suggestions Received from the Students

Suggestions
.....
After this covid situation we need more industrial visits and external mentors so that we can listen to there experience and learn from it . And more practicals should be implemented .
All good
All good
All over good
Breaks required between online classes



Breaks required between online classes ...as it puts strain on eyes and ears

Communication of mode of examination shall be clear.

Conduct online exam

Decrease the time of online classes . We can't sit on phone for such a long period .

Don't waste time, energy and resources on unnecessary things that have no improvement in students understanding. And conduct proper one to one counselling for every student no matter what time it costs.

Everything is good

Exams of CIMA must be conducted.

Give mcq questions instead of one word

Give mcq type questions instead of one word questions

Good

Good

Good content in syllabus

Good Learning

Have to start sports and other extra curricular activities like dancing, singing, acting and theatre classes.

Helping nature teacher

Helping nature teachers

I have some personal reasons which i cant explain but the University has put me in a trouble.

Less Practical study .

.So focus on it.

More study materials should provide

NA

Need to improvise in the evaluation pattern

No


No comment

No comment.

No comments

No comments



  
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No exam are conducting on time  
Now I am in 6th semester and my first semester and 2nd semesters reappear exams are not conducted till now.  
And when we ask no response.

No proper management, No any types of technical skill is provided, course not related to industry specific, a examinations system is very bad.

No suggestion

No suggestion

No...

Non

None

Nothing

Nothing

Nothing all good

Ok

Online Classes should be made easier to attend ..on an easier platform

Plz exams of 1st semester conduct quickly in online mode

Please focus on providing practical knowledge to the students so that they can have good knowledge and skills.

Please hear the students problem genuinely & try to solve them by taking them in serious way , and do not biased with student.

Please improve the internship facility

Please open the college as fast as possible 😊

please take us exam early and open college for us

Plz bring good companies in internships rather than bringing insurance companies .

Please take exams on time . Online exam are necessary .

And also bring companies based on event management or human resources .

Reduce the Online classes timing otherwise Saturday off

SGT University needs to work like DU !

She is a good teacher

Should work on the fresher students regarding exam period



sport activity can encourage the students
Sports
Studies should be more industry related. Subjects should be covered with basics first.
Take online examination not offline examination because we've studied on online basis zoom app was better than ms team
The practical lab helps a lot to clarify the doubts
The university is not conducted the exam of 1st semester the management of commerce and management is very poor I requested to Dean mam or examination plz conduct our exams
There is no a excellent coordination between two differnet department. If you are able so please focus on them
Timely declaration of results is important which is delayed every semester
University needs to get better
University needs to work on their Administration. I don't find SGT good at decision making, They do not work on deciding the road map in advance. They must prepare an academic calendar in which they can show the events like Fests amd examinations to students so that students can make their preparation game strong.
University should improve test conducting time the university always exceed the time limit for conducting the exams bcoz they just want to conduct offline xams this is not fair in the pandemic which is going on
Very good
Very poor examination method
We have to pay the CIMA fee for which we are not getting any class.
We should have MCQ in our exam
Proper tym table current one is very hectic scheduled
Exams should be online ( i have lost my 2 family members i wont be able to give exams offline)
Why 1 semester exams are not to be held on online mode for this reason we are in too much tension because 2 semester is going on and 1 semester is going on form out of mind please held our exams online mode due to covid19. Parents are also in too much tension in this situation the result how to come good of 1 semester/ 1 year. So please do something about this do all exams online mode for 1 semester.
AND WHO IS THE RESPONSIBLE IF I AM COVID POSITIVE IN THE UNIVERSITY..
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